

### HPE Domestic Support Gold Partner

GSA Contract GS-35F-492DA  
SIN 132 12  
Schedule 70

DUNS 175951862

Tax ID 33-0886107

Cage Code 1BWH1

NAICS  
811212, 334112, 541519, 541542

PSC Codes  
D319, D320

CA Small Business  
Certification ID 37480

UNSPSC  
81112200, 81112300

NCPA Contract: 01-65

OGS Contract: PM20850

HPE MHEC Contract  
#MHEC-10012015

HPE Master Service Agreement

AFCEA Member



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**Networks 2000, Inc.**  
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### COMPANY

Networks 2000 has been an Authorized Preferred HPE Services Partner for over two decades. We specialize in the sales and delivery of HPE Support Services in 41 states across the nation. We are a Gold level Services Specialist of the Partner Ready Program, which allows us to take first call and internally dispatch parts and technicians. We are the only services provider that has been awarded a Master Service Agreement with HPE.

### SERVICES

Hardware and Software Support Services for HP/HPE servers and storage, ProLiant servers, blades and MSA storage devices. Genuine HPE support only - no third party services.

### DIFFERENTIATORS

**Minimize Down Time,** We provide expedited service by eliminating unnecessary trouble shooting that reduces the need for parts and service trips, saving you on a critical hours.

**Same day support, Expedited Parts and Technicians,** 4 hour on-site response with 24x7 Coverage. Real time updates on service calls.

**Industry Experts,** In business since 1995 and staffed by HPE certified technicians who only use genuine HPE parts.

**Pre-sales consulting,** Pre-expiration notifications on coverage, single and multi-year quote options, co-term support on multiple server quotes.

**Extended warranties,** availability for servers up to 5+ years past the original 3 year warranty.

**SOX compliant option,** DMR and CDMR options allow you to retain failed hard drives containing sensitive customer data.

**Domestic troubleshooting, U.S. Soil,** Call Networks 2000 directly for HPE Support Services claims on ProLiant servers, blades and MSA storage devices.

### CONTRACTING HIGHLIGHTS, PAST PERFORMANCE

**Marine Corps Logistics Command** **\$104,491.00**

Supplied Support Services for HPE Blades requiring maintenance support. 24x7 Response On-Site Foundation Care Support with Defective Media Retention, multiple option years.

**California Automated Consortium Eligibility System (CalACES) / Proquire** **\$719,528.52**

Supplied Support Services for several ProLiant Servers. Service level option Call to Repair Response On-Site Foundation Care Support.

### RESULTS YOU CAN COUNT ON

"I just wanted to take a moment to thank you for the recent interactions with Networks 2000. Getting all of the warranty information on those servers along with the quotes was timely and helpful. Moreover all of my dealings when getting replacement parts has been quick and painless, the online form is a real time saver and your staff are fantastic in terms of following up." Systems Administrator, Clark University, Liberty, MO

"We've received the defective part and very quickly I might add. This is the first call we've put in to Networks 2000 and so far the experience is great. I really like that you're able to fill out the issue online (something we couldn't do with HP direct) instead of going through a bunch of phone prompts and speaking with someone that is an obvious hardware failure." IT Manager, Town of Southampton, Southampton, NY